



Ombwdsmon
Ombudsman
Cymru • Wales

Your ref:

Ask for: Michelle Morris

Our ref: MAM/mdm



Date: 16 May 2024



Peredur Owen Griffiths
Chair, Finance Committee

By email only
seneddfinance@senedd.wales

Dear Peredur

I write further to the Committee's request for information on the "number of council officer complaints about councillors and the number of councillor on councillor complaints"

We do not routinely record the 'status' of complainants who bring complaints of alleged breaches of the Code of Conduct to the PSOW. However, having undertaken a manual review of our recent cases we have established that:

Councillor v Councillor complaints

2023/24 – 30% of cases received were made by councillors (99 of the 328 cases)

2024/25 year to date – 30% of cases received were made by councillors (10 of the 34 cases)

Officer v Councillor complaints

2023/24 – 9% of cases received were made by officers (30 of the 328 cases)

2024/25 year to date – 3% of cases received were made by officers (1 of the 34 cases received)

It is important to emphasise that these figures are based on the information which complainants have chosen to share with us when they made their complaint to us either because they have used the prefix 'Cllr' or because their status is evident from the nature of the complaint which has been outlined.

ombwdsmon.cymru
holwch@ombwdsmon.cymru
0300 790 0203
1 Ffordd yr Hen Gae, CF 35 5LJ
Rydym yn hapus i dderbyn ac
ymateb i ohebiaeth yn y Gymraeg.

ombudsman.wales
ask@ombudsman.wales
0300 790 0203
1 Ffordd yr Hen Gae, CF 35 5LJ
We are happy to accept and respond
to correspondence in Welsh.

Whilst the figures may not therefore be wholly accurate, we trust that this information provides the Committee with a helpful indication of the nature of our caseload.

Yours sincerely

Handwritten signature of Michelle Morris in black ink.

Michelle Morris
Public Services Ombudsman